Creating Pediatric Systems of Care: NPRP & EMSC regulations

Joelle Donofrio-Odmann DO, FAAP, FAEMS, FACEP
Chair CA EMSC
Associate Professor, UCSD
EMS Medical Director

Important ED definitions based on *Pediatric Volume*

All measures reported were given for each of these 4 ED categories.

Today I will be discussing trends in the 4 categories - from low to high or high to low peds volume EDs

Low: <1,800 annual peds patients

(≤ 5/day)

Medium: 1,800 – 4,999 annual peds patients (6-13/day)

Medium to High: 5,000 – 9,999 annual peds patients (14-26/day)

High: ≥ 10,000 annual peds patients (≥ 27/day)

What the survey evaluated (aka what does that score mean?)

Hospitals with high peds ready scores (top quartile):

- peds crit illness: 4x lower mortality
- Peds trauma: 2x lower mortality

Ames Pediatrics 2019; Newgard JAMA peds 2021

- Description of hospital and ED configurations
- Whether trauma center
- In-patient services available
- Presence of physician and/or nursing pediatric emergency care coordinator (PECC)
- Types of providers in the ED and pediatric competencies required
- Pediatric ED Guidelines (QI, safety, procedures /policies /protocols)

- Family centered care
- Pediatric disaster planning
- Interfacility guidelines and agreements
- Guidelines for equipment, supplies and medications for peds patients in the ED

Results

Demographics

- 290 hospitals responded (median weighted NPR score 74.1)
 - The lower the pediatric volume, the lower the weighted scores overall
 - We did better than we have in the past and beat the national average

Based on Pediatric Volume

- Low: n 101, median score 66.5
- Medium: n 104, median score 76.2
- Medium-High: n 57, median score 88.0
- High: n 28, median score 94.1

Hospital demographics

- Most frequent hospital type: General (83.4%) & critical access (9.7%) hospitals
 - Of note: tertiary children's hospitals only accounted for 2.1%
- Most common ED type: general ED (i.e., no separate PED area) 95.5%
- 26.2% are trauma centers, with 84.2% of them using ACS and 55.6% state/LEMSA for accreditation
 - Of the 76 trauma centers: 9 level I peds trauma & 14 level II peds trauma centers

In-patient services: NICUs and adult care are common, pediatric beds are more limited, especially PICU and peds SDUs

• Newborn Nursery: 68.2% (43.6-91.1%)

Pediatric

• ICU: 12.8% (3-57%)

• SDU: 5.2% (0-25%)

• Ward: 34.7% (9-89%)

• NICU: 51.4% (25.7-89.3%)

Adult

• ICU: 91.% (70-98%)

• SDU: 62.4% (42-81%)

• Ward: 93.8% (79-98%)

Guidelines for Admin & Coordination of the ED for Care of the Children

(Pediatric Emergency Care Coordinator – PECC)

Having a PECC = ED 4X more likely to have QI plan/policies/procedure

- **Physician PECC**: 50.3% (31 82%)
- Nurse PECC: 44.8% (25 75)
- Pediatric Emergency Coordinators (physician and RN)
 - ↓ low → ↑ high peds volume
 EDs
 - Most frequently coordinate care for a single ED, but there are some that are PECCs for multiple ED's (↑ in low/med peds volume EDs)

Physicians who staff the ED

- Physician present 24/7: 99.3%
 - EM is most common (93.0%)
 - PEM (3–54%), Pediatrics (4-32%), surgery (5-11%)
 trained
 - \downarrow in low \rightarrow \uparrow in high peds volume EDs
 - FP (4 -22%), IM (7-12%), other training (7-16%), and non-board eligible (7-16%)
 - \uparrow in low $\rightarrow \downarrow$ in high peds volume EDs
- Physician credentialling for peds specific competencies: 63.4% (53-79%)
 - \downarrow in low $\rightarrow \uparrow$ in high peds volume EDs



- RN Peds emergency care CE requirements (PALS, ENPC) & Hosp specific competency (e.g. triage, pain assessment): High in all pediatric volume EDs
 - Maintenance of specialty (CEN, CPEN): low across all volumes
- PA/NP care for children in the ED: 67.6% (similar across all volumes)
 - Peds emergency care CE required: 80.3%
 (75-92%): ↓ low → ↑ high peds volume
 EDs

All guidelines for Pediatric QI/PI in the the ED

↓scores in Low→ ↑scores inHigh pedsvolume EDs

- Presence of a Pediatric QI/PI in the ED: 54.5% (39 – 93%)
 - Patient care review process: **97%** (95-100%)
 - Collection & Analysis of peds emergency data (e.g., admissions, transfers, deaths, return visits): 90% (82-100%)
 - Development of plan for improvement in peds emergency care: 87% (77-96%)
 - Identification of peds QI indicators (eg steroids in asthma exacerbation): **81%** (67 90%)
 - Reevaluation of performance using outcomebased measures: 80% (67-85%)

Guidelines for improving pediatric patient safety in the ED had pretty great results overall (all >90%)

Highest performing

- Temp, HR, and RR recorded on ALL children (99.7%)
- Pulse Ox avail for all ages (99.7%)
- 24/7 access to interpreter (99.7%)
- Lowest performing (lowest scores in low peds volume EDs)
 - Process in place for precalculated drug dosing for all children 91.4% (84-100%)
 - Children's weight recorded ONLY as kg in the med record 91.4% (86-100%)
 - Level of consciousness (e.g., AVPU) assessed in all children 90.7% (87-94%)
 - EtCO2 available for all children 90.3% (83-100%)

Guidelines for pediatric policies, procedures, and protocols for the ED (PPP)

↓ scores in Low→ ↑ scores inHigh peds volumeEDs

- Child maltreatment: 93.4% (89-98%)
- Peds assessment/reassessment: 85.9% (75-96%)
- Reduced radiation based on age/weight: 82% (71-96%)
- Social services for all ages of children: 78.3% (62-100)
- Triage policy for ill/injured children: 77.6% (66-89%)
- Death of child in the ED: 76.9% (64-93%)
- Behavioral health issues: 76.9% (63-96%)
- Written guideline for transfer of children with behavioral health issues to an appropriate facility: 71.7% (60-96%)
- UNDER-immunization assessment and management: 51.5% (43-68%)

Guidelines for Pediatric ED PPP cont

- Process to promote family centered care: 71.4% (58-100%)
- Pediatric considerations in disaster plans (e.g., peds surge, patient tracking and reunification, peds decontamination): 60.7% (48-86%)
 - 8 follow up specific questions specific to peds disaster
 - All questions scored higher as the peds volume increased
- Interfacility guidelines that outline procedural/admin policies with other hospitals for transfer of children of all ages: 79% (68-82%)
 - All those who had guidelines performed very well on the 8 follow up questions (>95% overall in each category)
- Written IFT agreement with other hospitals: 74.8% (60.4-89.5%)
- All IFT related questions ↓ scores in Low → ↑ scores in med-med/high peds volume EDs)

Guidelines for pediatric equipment, supplies & meds in the ED

Performed very well in most categories

- Trained on location of equip & meds 98.3%
- Standardized tool to estimate weight rapidly (i.e., LBRT) 99.3%

Performed lowest

 Daily method to verify location/stocking of peds equip/supplies: 89% (81-100) For specific equipment, overall fantastic performance with a few easy gaps to close

- Monitoring equip (BP, defib, pulse ox, etco2)
 - Neonatal BP cuff 11 hospitals without (3.8%)
 - Continuous EtCO2 16 hospitals without (5.5%)
- Fluid resuscitation equip in ED
 - IV admin sets with calibrated chambers or an infusion pump with ability to regulate rate and volume (e.g., Buretrol) – 8 hospitals without (2.8%)
- Resp/airway mgmt. equipment
 - Lowest score infant non-rebreather 92.1% (89-96%)
 - Only piece of equipment to score 100% was 5.0 ETT
 - Everything else was 94.5-99.7% overall
- The smaller the size of the equipment and the lower the peds volume, the more likely they were to be missing equipment (e.g., 2.5 ETT, peds Magill forceps, laryngoscope blades, BVM, non-rebreather, etc.)

- General hospitals, general ED's, and ED docs are most frequent in CA
- There are limited pediatric admitting capabilities, and these decrease as the acuity of the child increase
- ED who see less pediatric patients performed lower in almost all categories
- Only ½ of our CA hospitals have PECCs (which have been shown to improve peds outcomes) – this is actionable as any size ED can assign the role – the following are all linked to assigning the role of a PECC
 - Only ½ of our CA hospitals have pediatric QI/PI plans
 - We do pretty well in pediatric safety in the ED
 - We could do better in pediatric policies, procedures, and protocols
 - Low volume ED's could use more peds IFT planning
 - With a little effort, we could close the gap on peds equipment

Summary

EMSC Regulations

Address these issues & can help get all of your LEMSA's hospitals better prepared for children.

Implementation of the regulations can help close the gap in preparedness between low and medium-high volume EDs.

22 CA ADC 100450.224

Title 22 Social Security
Division 9. Prehospital EMS
Chapter 14. EMSC

EMSC Program Approval Includes

(EMSA approval required)

- Goals and objectives
- Personnel involved
- Injury and Illness prevention planning: coordination, education, data
 - Policies for prehospital peds
 - 911 non-txp & txp, IFT, CCT
 - Personnel training
 - Ambulance equipment
- QI plan with process outcome measures
- Copies of peds destination policies

List of

- Peds facilities: crit care and trauma
- Designated participating hospitals in EMSC system of care
- Peds rehab facilities

Description of

- Field communication to receiving facility
- Data collection methods: EMS provider/EMSC hospitals to LEMSA/EMSA
- How LEMSA integrates PedRC in neighboring jurisdiction
- Peds surge planning

Pediatric Receiving Centers (PedRCs)

- Uniform Requirements for All
- Basic PedRC
- General PedRC
- Advanced PedRC
- Comprehensive PedRC

Uniform requirements

- IFT for peds patients
- Process for consultation (phone, telehealth or on-sight) for emergency care and stabilization, transfer and transport
- Consultation requirements
 - Peds specialists
 - PICU
 - Support services
 - RTs who respond to ED
- Peds equipment requirements

- Personnel requirements
 - Physician PECC requirements
 - RN PECC requirements
- PECC designated responsibilities
 - ED QI oversight
 - Hospital liaison for peds care committees
 - Liaison with other PedRCs, LEMSA, bases, prehosp providers, neighboring hospitals
 - ED Peds continuing education and competency evals
 - Peds disaster preparedness
 - Family centered care practice

Hospital type breakdown each has separate requirements not fully described here

Basic PedRC

- General acute care hospital with basic/standby ED permit
- 24 hour/day ED physician present/available

General PedRC

General acute hospital with basic/comprehensive ED permit

Advanced PedRC

- DHS licensed for: Acute care hospital, pediatric service, basic/comprehensive ED, social services, +/- NICU/PICU
- Peds Specialties available on call

Comprehensive PedRC

- California Children's Services approval/criteria met
- Comprehensive specialized peds medical and surgical care
- Separate peds ED

Data Management Requirements

- Includes prehospital and hospital data – determined by LEMSA
- All Ped RCs need to participate
- Prehospital needs to be NEMSIS/CEMSIS compliant
- Quarterly data integration

• Minimum Ped RC data requirements

- Arrival time/date to ED
- DOB
- Mode of arrival
- Gender
- Primary Impression

Outcomes for QI

- Admitting hospital name
- Discharge/txf diagnosis
- Time/date of discharge/transfer
- External cause of injury
- Injury location
- Residence zip code

Ql

- LEMSA needs QI program that collaborates with all Ped RCs
- LEMSA responsible for
 - Performance evaluations of local/regional EMSC programs
 - Ensuring participation in QI program by those required

- All Ped RCs need QI program that includes
 - 1157.7 compliance
 - Integration of ED QI activities with prehospital, trauma, inpatient peds, PICU, & hospital wide QI activities
 - Integration of QI findings into education and clinical competency
 - NPRP self assessment Q3 years shared with LEMSA
 - Multi-disc peds QI committee to review prehospital, ED, inpatient care for
 - · Cardiac/respiratory arrests
 - Child maltreatment
 - Deaths
 - ICU admissions
 - OR admissions
 - Transfers
 - Trauma Admissions

2022 LEMSA EMSC Survey

32 LEMSA's responded

- 7 Endorsed a submitted/registered plan
- 11 Endorsed a desire to submit
- 17 Have an EMSC representative

• Obstacles reported:

- Bandwidth
- Lack of staffing
- COVID
- No peds hospitals in LEMSA
- Lack of interest from Hospitals

Is your LEMSA up to the challenge of improving pediatric systems of care?

Joelle Donofrio-Odmann

<u>jdonofrio@health.ucsd.edu</u>